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March 20, 2020

RE: COVID-19 response

TO: LPMS USA Valued Customers

Our sincere thoughts are with you during these uncertain times as the COVID-19 pandemic is impacting our communities. LPMS USA is monitoring the situation closely and would like to take a moment to inform you of some of the things we are doing to keep you supplied and safe.

**Supporting our employees:**

Our first responsibility is to keep our employees safe. We are allowing those that can work remotely from home to do so. We realize that we must also keep our customers supplied with products to ensure the strength and stability of their organizations. To meet those needs, we will continue to provide our products in a slightly different way. For all employees that are critical to the daily design, manufacturing and shipping/receiving of products, we have established health guidance in accordance with local, state and federal requirements while working in our facility. The most effective way known to combat the virus transmission in the workplace is to reduce the density of employees. We have taken steps to maximize social and working distances by creating manufacturing silos and a staggered schedule with mandatory cleaning protocols.

LPMS USA will suspend all customer/supplier meetings and visits to our Downers Grove, IL facility until it is deemed safe. Our sales and engineering staff will be available for phone and online meetings daily.

**Supporting our Customers:**

LPMS USA's core responsibility is to deliver electronics protection with our world class engineering, equipment and materials. Our operations have been deemed necessary to maintain critical products and services in accordance with the USA Patriot Act of 2001 (42 U.S.C. 5195c) and Illinois COVID-19 EXECUTIVE ORDER 8. Products and projects designated to fight the pandemic will be given round-the-clock attention.

As we look forward to the day that we return to normalcy, our hearts go out to the first responders, medical staff, researchers and our government leaders. As John D. Rockefeller famously said, "I do not think that there is any other quality so essential to success of any kind as the quality of perseverance. It overcomes almost everything, even nature."

Brian Betti  
President, LPMS USA